

Warranty

Congratulations on your purchase of our high quality American Vintage Floors. We know that with normal household use, proper installation, care and maintenance they will provide you and your family with years of enjoyment.

As the original purchaser you receive the following nontransferable warranties on the American Vintage Floors:

Ten Year Manufacturing Defect Warranty

This warranty covers any defects in the planks due to manufacturing defects occurring during milling, gluing, grading, staining and finish coating. American Vintage will repair or replace (at its option) the defective planks at its cost.

Ten Year Structural Warranty

This warranty covers any failures of the glue, buckling, warping, twisting or separation at plies due to a glue failure. American Vintage will repair or replace (at its option) the defective planks at its cost.

10 Year Finish Warranty

This warranty covers any peeling or wear-through of the finish.

Ten Year Sub floor Bond Warranty

This warranty covers any failure of the floors to remain adhered to the sub floor due to a glue bond failure. This warranty is restricted to a one time repair or replacement (at American Vintage's option) and conditioned upon American Vintage being able to verify at time of warranty inspection that the moisture came up through the sub floor and not from any other source.

Neglect or abuse of the floors can void your warranty. This warranty is subject to your and the installer's compliance with American Vintage's care and maintenance and installation procedures and apply only to normal household use in residential property (no rentals).

It is strongly recommended that you only use American Vintage recommended products for the care and maintenance of your wood floors.

To avail yourself of the warranties granted, you must give notice to American Vintage of all warranty issues within ninety (90) days of discovery at:

American Vintage Group
2207 Concord Pike # 596
Wilmington, DE 19803